

List of Tables

Table 1-1	Overview of Quality and Productivity Movements (1): Factors for Success.....	6
Table 1-2	Overview of Quality and Productivity Movements (2): Country-Specific Factors.....	6
Table 2-1	Categorization of the Activities of the Three Organizations	31
Table 3-1	History of Productivity-related Organizations	52
Table 4-1	Advantages of QCC Activities	70
Table 4-2	Factors that Facilitate the Establishment of QCC	72
Table 4-3	Functions and Roles at Different Levels	72
Table 4-4	Overview of Support by the World Bank, Japanese PHRD Fund and JUSE	76
Table 4-5	List of Companies that Have Adopted QCC	77
Table 4-6	Key Features of Companies with Active QCC or <i>Kaizen</i>	81
Table 4-7	Key Features of SMEs Implementing <i>Kaizen</i>	82
Table 4-8	Training Program of ABMAQ	83
Table 4-9	Achievements and Challenges of QCC in Burkina Faso.....	86

List of Figures

Figure 1-1	The Role of Private Sector Organizations in Introduction, Development and Diffusion of Foreign Technologies	8
Figure 1-2	Evolution of the Productivity Movement in Singapore	13
Figure 1-3	Evolution of the QCC Movement in Burkina Faso	16
Figure 3-1	Singapore's Industrial Development Phases.....	49
Figure 3-2	Evolution of the Productivity Movement in Singapore (Reprinted from Figure 1-2)	54
Figure 3-3	Framework for Productivity Movement (Around the 1980s).....	58
Figure 3-4	Summary of JICA-supported PDP (after restructuring)	61
Figure 3-5	Institutional Mechanism for Boosting Skills and Enterprise Productivity through National Effort.....	64
Figure 4-1	Systems and Organizations Supporting QCC	71
Figure 4-2	QCC within an Organization	72
Figure 5-1	BNPC Organizational Structure.....	102
Figure 5-2	Evolution of the Productivity Movement in Singapore (Reprinted from Figure 1-2)	104